

K B T E N A C I O U S E M E R G E N C Y S U P P O R T F O U N D A T I O N

Accessibility Statement

kbt-esf.org and app.kbt-esf.org

Version 2.0 | Effective: June 2026 | EIN 41-3071623

KB Tenacious Emergency Support Foundation is committed to ensuring that our website at kbt-esf.org and our community app at app.kbt-esf.org are accessible to all individuals, including people with disabilities. We believe that access to emergency information and community support resources should be available to everyone.

1. Our Commitment

KBT-ESF works to make our digital platforms accessible by following recognized accessibility guidelines and standards. We are committed to:

- Providing content that is perceivable, operable, understandable, and robust for users of all abilities
- Supporting the use of screen readers, keyboard navigation, and other assistive technologies
- Using clear, plain language that is easy to understand
- Ensuring sufficient color contrast for text and visual elements
- Providing text alternatives for non-text content where possible
- Making our platforms continuously more accessible as technology and resources allow

2. Accessibility Standards

KBT-ESF uses the Web Content Accessibility Guidelines (WCAG) 2.1 as our target standard. We aim to meet Level AA conformance across our digital properties. WCAG 2.1 is developed by the World Wide Web Consortium (W3C) and is the internationally recognized standard for web accessibility.

WCAG 2.1 Level AA - What This Means

Perceivable: Information and interface components are presented in ways all users can perceive, including text alternatives for images and captions for multimedia.

Operable: All functionality is available via keyboard and users have enough time to read and use content.

Understandable: Text is readable and understandable. Content behaves predictably.

Robust: Content is compatible with current and future assistive technologies.

3. Platform-Specific Notes

kbt-esf.org

Our primary website is built on the Wix platform. Wix provides built-in accessibility features and we configure our site content to support accessible use including semantic structure, alt text on images, and readable color contrast. As a Wix-hosted site, some platform-level accessibility features are controlled by Wix's infrastructure.

app.kbt-esf.org

Our community app is a Progressive Web App (PWA) hosted on Netlify. The app is designed to function on mobile and desktop devices and supports standard browser accessibility features. Specific accessibility features of the app include keyboard navigation support and mobile screen reader compatibility where technically feasible.

ArcGIS Embedded Maps

Our disaster map and incident reporting tools use ArcGIS technology. The accessibility of embedded ArcGIS components is subject to Esri's accessibility standards. For assistance accessing map information in an alternative format, please contact us directly.

4. Known Limitations

While we work to meet WCAG 2.1 Level AA, there are some known limitations on our current platforms:

- Embedded third-party tools (ArcGIS maps, Donorbox donation forms) are subject to those providers' own accessibility standards
- Some older blog content may not fully meet current alt text or heading structure requirements — we address these on an ongoing basis
- Certain interactive features of the Wix platform may have limitations that are outside KBT-ESF's direct control

We are committed to addressing known limitations and improving our accessibility posture over time.

5. Assistive Technology Compatibility

Our platforms are designed to be compatible with the following assistive technologies:

- Screen readers including NVDA, JAWS, and VoiceOver
- Browser zoom up to 200% without loss of content or functionality
- Keyboard-only navigation
- High contrast display modes
- Voice control software

6. Alternative Formats

If you need information from our website or app in an alternative format — including large print, plain text, or audio — please contact us and we will make reasonable efforts to provide the information in the format you need.

KBT-ESF's emergency preparedness materials, including the content on our Prepare page and community resource listings, can be provided in alternative formats upon request.

7. Reporting Accessibility Issues

We genuinely want to know if you encounter an accessibility barrier on our platforms. Your feedback helps us improve.

Please contact us if you:

- Cannot access any content on kbt-esf.org or app.kbt-esf.org
- Encounter an accessibility barrier or difficulty using any feature
- Need information provided in an alternative format
- Have suggestions for improving accessibility on our platforms

Contact Method	Detail
Email	support@kbt-esf.org
Subject Line	'Accessibility Assistance' or 'Accessibility Issue'
Phone	(360) 937-4921
Mailing Address	5061 Jackson Highway, Toledo, WA 98591
Response Time	We will acknowledge your report within five (5) business days and work to resolve issues as promptly as our resources allow.

8. Ongoing Improvement

Accessibility is an ongoing process, not a one-time project. KBT-ESF is committed to:

- Reviewing our platforms periodically for accessibility barriers
- Addressing reported accessibility issues in a timely manner
- Considering accessibility when adding new content, features, or functionality
- Keeping this statement updated to reflect the current state of our platforms

We review this Accessibility Statement annually and update it when changes to our platforms warrant.

9. Washington State and Federal Accessibility Standards

KBT-ESF is committed to compliance with applicable accessibility laws including Section 508 of the Rehabilitation Act as applicable to nonprofits receiving federal assistance, and Title III of the Americans with Disabilities Act as it applies to places of public accommodation including websites. As a Washington State nonprofit, we also follow Washington State accessibility guidance for nonprofit digital services.

10. Contact

Contact	Detail
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Mailing Address	5061 Jackson Highway, Toledo, WA 98591
Website	kbt-esf.org

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